

The Mynymbox shitshow

Yes, it's hosting provider drama yet again. Except this time I only used it for domains. Don't worry, this will be short, for I can't be bothered to expend myself on an insignificant provider again.

Anyway, a few months back I transferred two of my domains away from njalla when I heard they have the tendency to arbitrarily remove them sometimes, without the ability to get them back. I didn't fully trust the reports, but I just wanted to keep myself safe(r) and not have a single point of failure. I very sadly could not rely on incogdead, because it is dead (to me), and mynymbox was one of the few ones left that doesn't need you to dox yourself, so I went with it.

Everything worked acceptably until - on the 15th of June - I received an E-mail with the dreaded "your domain will expire soon" (in this case a month) message. I went onto the mynymbox portal, trying to renew it - and saw that it cost **64.90** euros for a year - instead of the **15** on njalla! Maybe my fault, for I didn't check if the prices between providers are the same; but an ethical and functional service would tell me this information during the original transfer attempt, and mynymbox did not. Funnily enough, "standard" domains like .com are cheaper than the fun ones, there.

This is nothing compared to what came later, though. I replied to the E-mail (which they **ask you to do** in the message itself) a few days later, asking why the prices are so different. It's June 30th and I still have not been contacted back. This is even worse than what incogdead is doing, because at least they explicitly shove you into their malfunctioning portal, instead of having you wait for an E-mail that will never come. I have little patience for trash providers (which this one would be both

because of the massive costs, but more importantly the ignoring of communication) these days and thus decided to get the fuck out of there. I went to the transfer menu and saw this:


digdeeper.rideo

Status:

- Active

Registration Date:
Tuesday, July 15th, 2025

Next Due Date:
Wednesday, July 15th, 2026

First Payment Amount:
€14,99EUR

Recurring Amount:
€14,99EUR Every 1 Year/s

Payment Method:
Crypto Payments

Ha! So is it 15 or 65 euros after all? Hint: it's the latter during the actual buying:

digdeeper.rideo

Expiring in 629 days

Expiry Date: 20 Mar 2028 (1 year from now)

1 Year/s @ €64,90EUR

Add to Cart

This "provider" is so pathetic it doesn't even "provide" me the actual prices in the domain settings menu. Funnily they managed to stick a mistake in this little page too...did you notice it? It says my domain expires in 629 days! Then why did they send me an E-mail reminding me it's actually 30? But whatever, I'm leaving anyway so what does it matter? Or am I?

I tried to request the transfer code, and the website replied *“The EPP Code request was successful! It has been sent to the registrant email address for your domain”*. Okay, great, at least this will be short and sweet! Except the code didn't come to my mail. I searched through the *“knowledgebase”* but saw nothing relevant. I checked out a few options and realized that the *“registrant email”* is not my email by default, so I changed it to mine. Then rerequested the code, and it still didn't come. By the way, when I go back to the page where I changed the registrant address, this now appears:

Verification Required

An email has been sent to the registered domain owner. The verification must be completed to avoid suspension.



Why am I being threatened? I only dared to change the contact E-mail from some address belonging to mynymbox, to mine! And of course, I didn't receive anything and cannot perform any *“verification”*.

I ended up posting a support ticket - something that shouldn't be needed and that the UI pretends isn't. One good thing I can say is that they did reply to it relatively quickly (the same day). I then responded asking for the transfer code to the other (club) domain, as well. I checked a few days later, wondering why the notification E-mail they've sent me earlier, didn't come this time. Turns out they **deleted my second message and closed the ticket**. I sadly don't have a screenshot because I didn't think they'd stoop so low. I guess I need to get into the habit of recording all evidence.

Anyway, the transfer of the first domain took like a week. And yet, during that time, Mynymbox still managed to generate an invoice for it and spam my mail about it. Holy shit! I transferred it away, why are you still bothering me? Funnily, the price in the invoice is the "cheap" one (which must be wrong because remember, the one on the buying page was higher). They also sent a second E-mail about my domain expiring in 7 days. In fact, the entire thing acts as if all was as usual. For example, I can attempt renewal:

Renew Your Domains

You have domains up for renewal. Renew them all at once to ensure continuous service and avoid interruptions. Click button to add them to the cart.

[Renew All](#)

digdeeper.club

Expiring in 658 days

Expiry Date: 26 Apr 2028 (1 year from now)

1 Year/s @ €37,90EUR

Add to Cart

digdeeper.rodeo

Expiring in 621 days

Expiry Date: 20 Mar 2028 (1 year from now)

1 Year/s @ €64,90EUR

Add to Cart

All while rodeo is already at njalla:

My domains

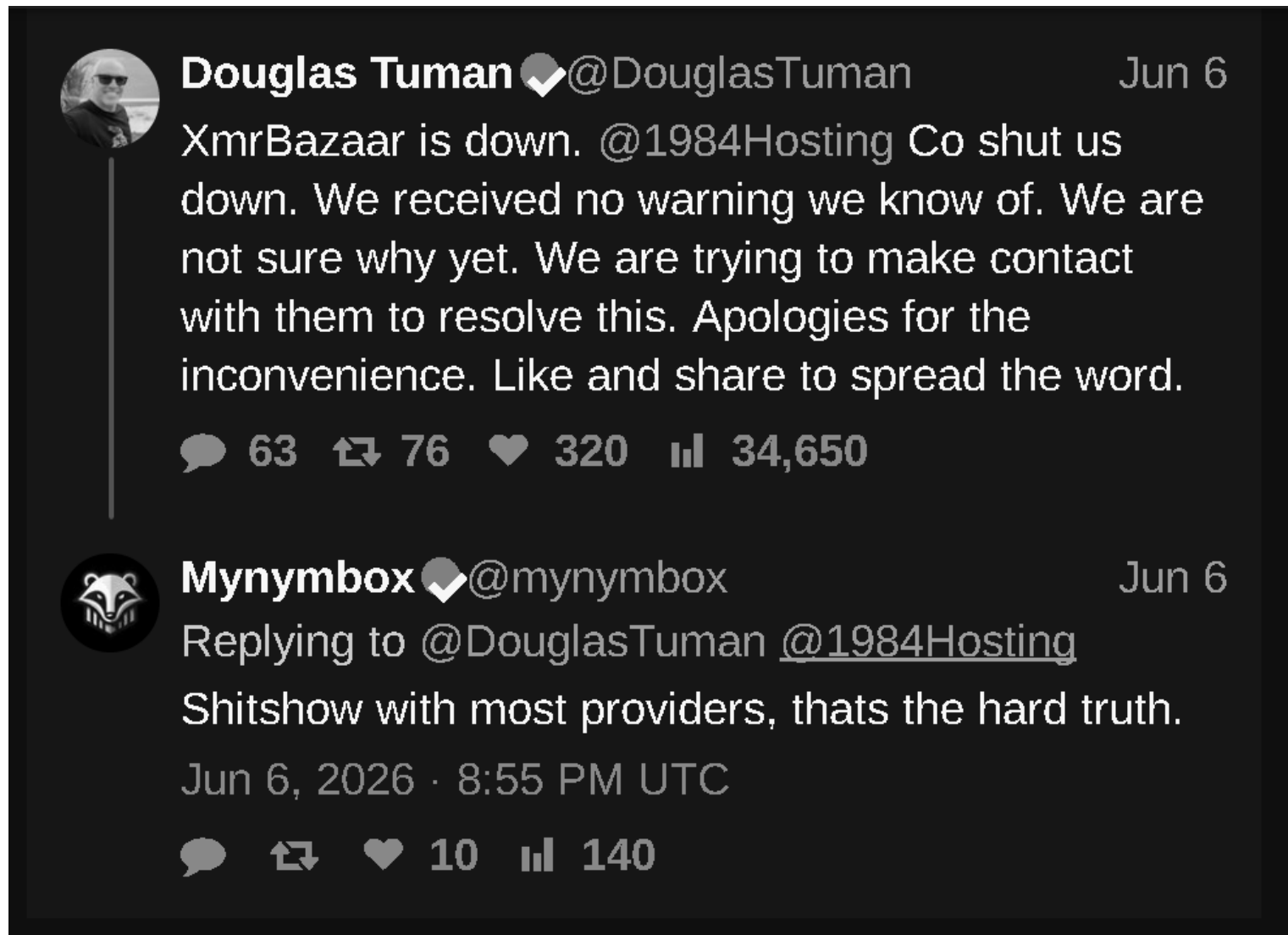
[+ Add domain](#)

Domains (5) ▲	Status	Expires	Auto-renew	
digdeeper.club	Transfer: Transfer in progress		Off	Manage
digdeeper.love	Active	March 20, 2027	Off	Manage
digdeeper.rodeo	Active	March 20, 2029	Off	Manage
digggy.club	Active	March 29, 2027	On	Manage
schooling.exposed	Active	April 12, 2027	Off	Manage

Final update (I'll tell you if they ban me, though): okay, so they ended up sending 3 E-mails on consecutive days reminding me of how I've failed to pay the irrelevant invoice, each sprinkled with the threat of suspension. Yet 3 days after the last one I can still login and in fact do everything on the portal, including once again attempt renewal and even try to receive the EPP code - which throws up *“There was an error in requesting the EPP Code: Domain is not active, or does not belong to this user”*. Finally they figured something out? Yet, both the domains still show up as active on the main page. And, I still get told *“You have 1 domain(s) expiring within the next 45 days. Renew them today for peace of mind”* (something I've already got by **trashing you!**).

I wonder what would happen if I actually sent the crypto for the nonexistent domains, because nothing prevents me from doing so... It is clear that Mynymbox is just a lazy pseudo-project similar

to incogdead, where resources are attempted to be extracted with the tiniest effort possible. And yet - instead of fixing their shit - they go around Twitter to dunk on other providers:



This is from a "service" that threatens its customers with "*suspension*" if they don't confirm an E-mail that doesn't come. Sorry, but you too are apart of the shitshow! (thanks for the article name, BTW; I was about to copy the "horror" from incogdead).

Wake up and smell the coffee! You are just a puny domain provider (and yes, I know they do VPSes too, but I'm rating them on what I used them for)! You do nothing but insert yourself between the doxing registrars and the person who doesn't wish to be punished by her state or employer for her spicy views! And yet you cannot even fulfill this role properly - while demanding all this money for such a hackjob! Seriously, how hard can it be to have the most basic functionality like transferring, actually work?

And if you (the reader) think I am being too harsh, well scroll back to the spicy Phoenix Wright image. Because don't forget, these people are **selling a product**! Meaning they are taking away our hard earned money, therefore, I am justified in judging whether what they are selling is worth the price. If this is not what they wanted, they could have given the service away for free. That would be the human way. But they chose a different path, the path of commerce, which is full of stinging nettles - and one of them just stung.

I am simply done with a world in which any shmuck can create a business (resource extractor) that shoves poop down our throats and expects to have a truck of gold delivered for it. I won't respect a provider who doesn't reply to E-mails while saying they do, confuses customers about prices, deletes support tickets, spams you after you already left, and inexplicably charges 4 times what the competition does. **Power adapts to what is tolerated, so we have to tolerate as little as possible.** Yet, few want to put any kind of pressure onto the business at all, and will simply swallow the poop. So, don't swallow it if you want to see any kind of change.

Now, don't take this as some kind of support for the "free market" ideology. In fact, **commerce is incompatible with empathy, with humanity itself.** The commercial entity will always aim to do as little as it can to be able to extract as much resources as possible. All resistance in this system is temporary; the tiniest drop in vigilance means the "service providers" will drop their standards again. I "use" businesses exclusively because it's the only way in this world to get access to certain

resources they have unjustly appropriated - but deep in my heart I know they have to be destroyed in the end. Yet, I also know that this is currently inviable as too little people realize how evil commerce is in principle. So I'm doing the next best thing and pointing out bad business practices and telling consumers to move to the best available option, which is not mynymbox, but probably njalla (which has its own problems; again, this will be the case as long as the world runs on commerce).

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